

# Vxex white paper





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#### **Chapter 1 Platform Development Background**

#### 1.1 Overview of digital currency development

The evolution of cryptography in the 20th century laid the technical foundation for digital currencies. For instance, the advent of public-key cryptography enabled secure transactions without direct exchange of sensitive information between parties. The "cypherpunk" movement of the 1990s profoundly influenced the emergence of digital currencies. Advocating the use of cryptography and decentralized technologies to safeguard personal freedom and privacy in the digital age, cypherpunks opposed the centralized control of traditional financial systems.

The 2008 global financial crisis exposed systemic flaws in traditional finance, including bank bailouts and excessive money supply, sparking demand for decentralized currencies and a push for financial solutions independent of single institutions. On October 31,2008, a mysterious figure identified as Satoshi Nakamoto released the white paper "Bitcoin: A Peer-to-Peer Electronic Cash System," proposing a blockchain-based digital currency system designed to resolve the long-standing double-spending issue in the digital currency sector. On January 3, 2009, Nakamoto mined Bitcoin's "Genesis Block #0" and featured it as the front-page headline in The Times, satirizing the traditional financial system.



Satoshi Nakamoto sent 10 Bitcoins (BTC) to cryptographer Hal Finney, completing the first Bitcoin transfer and proving the feasibility of peer-to-peer transactions.

In 2013, programmer Vitalik Buterin introduced the Ethereum concept, aiming to extend blockchain technology to smart contracts and decentralized applications (dApps). In July 2015, Ethereum 1.0 was officially launched, with its native token Ethereum (ETH) becoming the world's second-largest cryptocurrency after Bitcoin. The emergence of Ethereum expanded the possibilities of blockchain applications and accelerated the development of decentralized finance. Since then, blockchain technology has been applied across various fields including finance, supply chain management, and the Internet of Things. Its decentralized and tamper-proof characteristics have effectively addressed pain points in traditional industries.

As the bitcoin and cryptocurrency markets continue to grow, more and more mainstream financial institutions are paying attention and participating In this field, the launch of Bitcoin futures contracts by the Chicago Mercantile Exchange (CME) and the Chicago Board Options Exchange (CBOE) in 2017 marked the entry of cryptocurrencies into the traditional financial system. The emergence of digital tokens like Bitcoin and Ethereum has shaken traditional monetary and financial systems like wildfire. As digital assets grow in influence, digital asset-centric financial services and asset management are gaining increasing popularity. When Bitcoin first appeared, the concept of



"blockchain" didn't exist. People used Bitcoin (lowercase b) to refer to the currency itself and Bitcoin (uppercase B) to denote its underlying technology—what we now call blockchain technology.



#### 1.2 Digital currency is widely recognized as a market

Digital currencies, particularly mainstream cryptocurrencies like Bitcoin and Ethereum, are gaining increasing recognition among individuals, businesses, and investment institutions. Built on blockchain technology, their decentralized ledger system eliminates the risk of single points of failure inherent in traditional financial systems, thereby enhancing security and stability.

Cross-border payments and remittances stand out as key application areas for digital currencies. Unlike traditional methods that involve complex, costly, and time-consuming processes, digital currencies enable transactions with lower fees and faster processing times. Additionally, through encryption and anonymity features, they provide users with enhanced privacy protection, effectively addressing the demand for secure financial transactions.



When evaluating investment value and potential, Bitcoin serves as a prime example. With its fixed supply of 21 million units, this scarcity grants it gold-like status. As market recognition of Bitcoin grows, its price has shown a sustained upward trajectory. Over recent years, Bitcoin and other major cryptocurrencies have outperformed traditional assets, capturing significant investor interest. Despite price fluctuations, their long-term returns far exceed conventional asset classes. As an emerging asset class, digital currencies offer lower volatility and stronger correlation with traditional assets, enabling diversified portfolios and reducing overall investment risks.

In expanding application scenarios, an increasing number of enterprises are adopting digital currencies like Bitcoin as payment methods, including renowned companies such as Microsoft and Starbucks. Additionally, various countries and regions are exploring the use of digital currencies in public service sectors. The rise of decentralized finance (DeFi) has opened up new possibilities for digital currency applications. DeFi enables services like lending, trading, and insurance through smart contracts, providing users with more convenient and efficient financial solutions. Blockchain technology can be applied to supply chain management to enhance transparency in goods and information. Digital currencies serve as payment tools within supply chains, improving transaction efficiency and security. Regulatory environments are also gradually improving. Many countries and regions have introduced or are drafting regulatory frameworks to recognize the legal status of digital



currencies and standardize their transactions and usage. This provides legal safeguards for the development of the digital currency market and boosts investor confidence. Meanwhile, regulators are striving to balance innovation and risk when formulating policies, creating a relatively relaxed yet comprehensive environment for the digital currency industry. For instance, some countries encourage innovative projects to undergo regulatory oversight through mechanisms like "sandbox" regulation.

Traditional financial institutions, listed companies and enterprises, venture capital, private equity funds and so on have stepped into digital currency. The crypto asset sector is witnessing major players like Goldman Sachs and JPMorgan Chase exploring custody services for digital assets, while payment giants such as PayPal are enabling customers to purchase, hold, and use cryptocurrencies on their platforms. Asset management firms including BlackRock and Grayscale have launched products like Bitcoin ETFs, providing investors with convenient access to digital assets.

- MicroStrategy holds Bitcoin as its primary reserve asset and maintains substantial holdings.
- Tesla has invested in Bitcoin and accepted it as a means of payment.
- Square invests in Bitcoin and supports Bitcoin payments.
- a16z (Andreessen Horowitz) specializes in blockchain investments and cryptocurrency ventures, having backed prominent projects including
   Coinbase.



- DCG (Digital Currency Group) operates multiple companies and cryptocurrency-focused investment portfolios, including CoinDesk, Genesis Trading, and ETC.
- Sequoia Capital's cryptocurrency arm focuses on public blockchain sectors including DeFi protocols and Layer 1 technologies, having invested in several promising projects.

With continuous technological advancements, blockchain performance will continue to improve, enabling faster transaction speeds and lower costs.

Privacy-preserving technologies like zero-knowledge proofs will see broader adoption, further enhancing the privacy and security of digital currencies.

Breakthroughs in cross-chain technology, which enable interoperability between different blockchains, will further promote coordinated development within the digital currency ecosystem. It is certain that the future of the digital currency market is bright.





## 1.3 Digital currency trading market promotes industry development and progress

Digital currency exchanges serve as a bridge between the digital currency ecosystem and traditional financial markets, primarily facilitating transactions in digital assets. These platforms act as key hubs for trading and circulating cryptocurrencies like Bitcoin and Ethereum. Beyond enabling financial exchanges, they also perform traditional market-making and investment banking functions.

- Matchmaking: The platform provides matchmaking services and sellers for buyers and sellers to ensure efficient and fast completion of transactions.
- Asset custody: Many centralized exchanges offer asset custody services that allow users to store their digital currency in the exchange's wallet for easy trading.
- Legal tender exchange: Some exchanges support legal tender transactions, allowing users to use legal tender such as US dollars to buy digital currencies such as US dollars and RMB.
- Real-time market monitoring: The platform provides real-time information on market prices, fluctuations, trading volume, etc., to help users keep abreast of market developments.
- Data analysis and tools: Provide tracking and analysis of market data, such as trading depth and trading volume, to help investors make more informed decisions.



Digital currency exchanges can be broadly divided into the following categories:

• Legal Tender vs. Cryptocurrency Trading: Platforms offering fiat currency (e.g., US dollars) and digital currencies (e.g., Bitcoin, Ethereum) compete in the market. Given the strict global regulations governing monetary policies, fiat currency, and cryptocurrency exchanges, only a handful of exchanges currently provide direct conversion services between these assets.

Legal tender and digital currencies operate under two primary models. The first is direct exchange-traded pairs, such as BTC/USD and ETH/USD, available on exchanges like Coinbase and Bitfinex. The second is over-the-counter (OTC) trading, where exchanges act as matchmakers, enabling transactions between buyers and sellers entirely outside the exchange platform.

• Coin-to-Coin Exchange: These platforms primarily facilitate trading and circulation between different digital currencies. Specializing in currency conversion, they offer notable advantages in transaction efficiency and cost-effectiveness.

Investors can swiftly convert their digital currencies into any of the other cryptocurrencies, thereby boosting liquidity. With fiat currency trading being prohibited, the regulatory pressure on crypto-crypto trading remains relatively low, and this sector is growing rapidly. Currently, the vast majority of exchange markets offer currency-to-currency trading services.



• Cryptocurrency Derivatives Exchanges: The most distinctive feature of cryptocurrency derivatives exchanges is their ability to enable leveraged trading. Unlike conventional financial instruments, derivatives are inherently more complex in structure, highly volatile, and inherently riskier. Furthermore, cryptocurrency derivatives exchanges demand exceptional founding teams with both deep technical expertise and extensive experience in trading financial products.

In today's cryptocurrency landscape, exchanges play a pivotal role in circulation, trading, and value exchange. As the essential component of the crypto market ecosystem, trading platforms hold irreplaceable significance. Their core function lies in disseminating the value of crypto projects to investors while fostering tight connections among them. With the evolution of cryptocurrencies, digital asset exchanges continue to proliferate.

Data shows that the number of digital asset traders in Europe has reached 10.3 million, according to Datalight's report. Many European traders are

The unpredictability of digital assets. Governments in several European countries, including Gibraltar, Malta, Estonia, Liechtenstein, and Switzerland, have maintained highly aggressive regulatory stances toward digital assets. In Liechtenstein, Ethereum-based bank accounts are available. Malta, with a population of less than 500,000, has emerged as the world's top digital asset trading hub.



#### 1.4 The Rise of Vxex Exchange

As a pivotal early application scenario and cornerstone of blockchain development, digital asset exchanges play vital roles in market expansion, capital flow management, and Token circulation/trading. These platforms also serve as key traffic gateways for blockchain's early adoption. As a trailblazer in the digital currency trading sector, Vxex Exchange is spearheading industry transformation.

The underlying technology of the profession and the innovative trading model make the trading of digital assets more secure, convenient and efficient, and accelerate the implementation of the era of value interconnection.

Since 2020, Vxex Exchange has been dedicated to exploring and developing integrated digital currency trading solutions that better serve the market.

1) Prioritizing user interests, Vxex Exchange adopts a low-fee strategy to capture market share. Through innovative models, it offers ultra-low transaction fees for global professional users—cheaper than traditional exchanges like Huobi, OKEX, and Binance—and leverages its robust data research capabilities to maximize investor benefits.

2) Adopt world-class technical standards

The international platform of Vxex Exchange features a world-class trading technology architecture, with a multi-layered, multi-cluster system design and diverse functionalities.



Transaction method, providing a more secure, stable and efficient transaction experience.

The distributed foundational capabilities comprise core infrastructure, distributed protocols, gateways, and client systems. These decentralized components ensure data consistency, network stability, consensus reliability, and service availability. Furthermore, all these capabilities are fully exposed through OpenAPI, enabling seamless integration with other financial systems and business operations to better support the development of digital currency trading scenarios.

#### 3) Smooth cross-border capital flows

The Vxex International Exchange has established a new digital currency financial system, providing convenient channels for capital flows. Value transfer through digital currencies not only breaks through regional regulatory restrictions but also bypasses expensive transportation institutions, effectively reducing the cost of cross-border capital circulation.

#### 4) Solid trust base

In digital environments, many risk control measures face failure or risk applicability issues, jeopardizing the core trust foundation of transactions. The Vxex exchange leverages blockchain technology, supported by data and cryptography, to build a more robust trust structure from the ground up with minimal trust assumptions, thereby establishing a more solid foundation for transactions.



Currently, the Vxex exchange team believes the market transformation should evolve from a platform-centric model to a community-driven approach, aligning regulatory frameworks with technological advancements. Digital asset trading platforms inherently possess both the capability and responsibility to spearhead this transition. Therefore, Vxex is committed to building a secure, stable, fair, transparent, and in-depth exchange as its core value proposition, dedicated to creating a new one-stop trading ecosystem for global users.





#### **Chapter 2: Overview of the Vxex Exchange**

#### 2.1 Vxex Exchange Introduction

As a technology-driven digital asset exchange, Vxex is steadily progressing toward its goal of becoming a global leader in integrated cryptocurrency trading, powered by outstanding market performance and innovative service models. In this rapidly evolving digital currency era, Vxex transcends being merely a trading platform—it serves as a super hub connecting diverse global participants and fulfilling multifaceted demands.

Vxex Exchange's core strength lies in its diversified business portfolio and robust technical infrastructure. The platform delivers a seamless digital currency ecosystem through real-time market data, cross-currency trading, contract trading, wealth management, and new coin subscriptions, offering efficient, user-friendly, and feature-rich services.

Real-time market intelligence delivers global market updates to help users swiftly grasp market trends. Spot trading and contract trading provide investors with diverse options, whether for stable spot transactions or high-risk, high-reward leveraged trades, ensuring suitable tools are available. Financial services and new coin subscriptions open new avenues for asset growth. From conservative wealth management plans to early-stage investments in emerging projects, the Vxex exchange caters to users with varying risk preferences and investment objectives.



Vxex Exchange envisions creating a value network superhighway that bridges cryptocurrency trading and investment. This "superhighway" serves not only as a fast lane for information flow but also as an accelerator for asset appreciation. By integrating global resources and connecting traders from different countries and regions, Vxex breaks down geographical barriers, enabling users worldwide to freely trade, invest, and grow their assets on this platform. Whether you're a professional institutional investor or a new individual investor, you can discover tailored trading strategies and investment opportunities here. Currently, Vxex Exchange operates in over 130 countries, providing secure digital asset trading services to tens of millions of users. This massive user base not only demonstrates Vxex's market influence but also underscores its pivotal role in the global cryptocurrency landscape. Through rigorous security protocols and regulatory compliance, the exchange ensures both the safety of user assets and the legitimacy of transactions, earning widespread trust from users.

While expanding its business, Vxex Exchange actively responds to market changes and continuously optimizes user experience. The platform consistently introduces new technologies to enhance transaction efficiency and security, while exploring emerging fields such as decentralized finance (DeFi) and non-fungible tokens (NFTs), maintaining its industry leadership. Vxex Exchange's future holds limitless possibilities. It will continue to lead the trends in digital currency trading and investment, providing global users with



higher-quality, more efficient, and safer digital asset trading services, helping the digital currency market achieve a more prosperous future.

#### 2.2 Background and qualifications

Vxex, initiated by Crypto Fund and co-founded with global top-tier capital, technology, and community teams, is a registered financial fund in the U.S. holding an MSB license. As an experienced integrated financial fund offering brokerage services and crypto asset management, it has gained significant influence and a stellar reputation in the crypto market. Its management team maintains branches and offices in international financial hubs including Tokyo, Singapore, Hong Kong, Canada, and Sydney, boasting over a decade of global financial market operations expertise. Since its inception, Vxex Crypto Fund has served over 2.5 million clients, evolving into a large-scale, regionally renowned international crypto investment fund and becoming one of the industry's leading securities firms.

Building on the fund team's proven operational expertise and the booming cryptocurrency market, Vxex Crypto Fund has expanded into the emerging crypto exchange sector to meet surging demand for digital asset trading. In 2020, the fund invested \$50 million to establish its Vxex trading platform and secured the MSB license in the United States.

As a compliant crypto fund, Vxex complies with strict laws, regulations, and regulatory requirements. It implements KYC measures to ensure user identity legitimacy and transaction compliance. Additionally, it has established a robust



risk control system to ensure a secure and stable trading platform, providing users with a reliable trading environment.

In the future, Vxex crypto fund will continue to drive innovation and the application of blockchain technology and digital currency transactions, providing

Provide customers with efficient, secure, and reliable, all-in-one solutions.

Through integrated technology, help the market optimize business in areas such as data security, transparency, and smart contracts, and enable customers to thrive in the digital space.

#### 2.3 Platform Core Concepts

Vxex Exchange not only creates a fair and ideal environment for investors to invest, trade, and manage digital assets, but also continuously monitors undervalued coins and high-quality coins with high market barriers. By addressing compliance requirements for security, auditing, reporting, and analysis, it enables these potential projects to meet regulatory standards in the most secure and efficient manner. The ultimate goal is to achieve win-win outcomes for users, investors, and project parties alike.

• Anti-Censorship: As the Vxex exchange lacks a centralized entity to monitor and control transactions, this mechanism ensures enhanced anti-censorship capabilities, effectively preventing malicious shutdowns and any regulatory scrutiny of the exchange.



• Real-time asset and transaction data verification: Vxex Exchange will be the world's first real-time, open and transparent trading community.

A key reason why traditional exchanges cannot achieve this is that a key issue with asset transparency is that they are limited by technology.

Blockchain technology makes this goal technically achievable. Vxex Exchange's mission is to turn feasibility into action. The exchange will establish a real-time verification mechanism for asset and transaction data queries.

- Asset Security Assurance: Security is paramount in digital asset trading. Vxex Exchange employs multi-signature and offline signature technologies, with its layered architecture storing 90% of digital assets in cold wallets to ensure security. Additionally, the platform allows users to select privacy-protected transactions, enabling secure transfers and trades while providing anonymity protection for digital asset holders.
- Multi-asset interoperability and cross-chain support: Connects to mainstream digital token networks, enabling seamless asset conversion without altering existing blockchain mechanisms. It also allows building new digital token networks and connecting to Vxex exchange at minimal cost.
- Comprehensive risk control and protection: The Vxex exchange platform continuously strengthens its security infrastructure, progressively establishing a future-oriented traffic safety framework, transaction security technologies, and data ecosystems. It implements blockchain-based security operations, data



management, and application development, while conducting systematic, routine, and effective security monitoring to build

Build a dynamic, active, deep, precise, holistic and coordinated on-chain security defense system to prevent and control.

• Market Pain Point Solutions: Among existing exchanges, Vxex distinguishes itself through its exceptional solutions to pain points, ensuring security, stability, and efficiency. At Vxex, users maintain absolute control over their assets, with the exchange solely responsible for providing digital currency liquidity. Smart contracts facilitate trade matching, while final settlement and clearing are conducted through the blockchain network, guaranteeing transparent transactions and significantly reducing users' trust costs in the exchange.

#### 2.4 Platform Advantages

Vxex Exchange is a global leader in digital asset trading, providing secure and reliable trading and asset management services to millions of users across 130+ countries and regions worldwide, backed by its outstanding trading performance and robust service network.

1) Financial-grade security

Perfect financial risk control system and anti-theft system, cold and hot wallet, multi-signature system to ensure the safety of funds.



In the digital asset trading sector, security remains a top priority for users.

Recognizing this, the Vxex exchange platform prioritizes financial-grade security as one of its core strengths. The platform is equipped with comprehensive

The financial risk control system and advanced anti-theft technology ensure user asset security. By combining cold wallets and hot wallets, Vxex Exchange stores most funds in offline cold wallets, transferring them to online hot wallets only when transactions are needed, significantly reducing the risk of fund theft. Additionally, the platform employs a multi-signature system where each transaction requires multiple authorized signatures to complete, further enhancing fund security. These measures collectively form a robust security barrier, allowing users to trade and invest with peace of mind.

#### 2) Ultra-fast deposits and withdrawals

With instant deposits and withdrawals processed in under 3 minutes, Vxex Exchange delivers round-the-clock human review to ensure customers never miss the best investment opportunities. In the cryptocurrency market where timing is everything, the platform prioritizes speed through optimized transaction processes that enable transactions to be completed within 3 minutes – setting the industry standard. Backed by a 24/7 human review team, Vxex guarantees prompt responses to all user requests, ensuring seamless transactions. This efficient service not only elevates user experience but, more



importantly, empowers investors to seize market opportunities and capitalize on every investment window.



#### 3) Global Services

The global business service network helps you invest in global cryptocurrency assets and trade with users around the world.

Another key advantage of the Vxex exchange platform is its extensive global business network. With services spanning over 130 countries and regions, it serves millions of users worldwide. This enables users to effortlessly invest in global crypto assets and trade through Vxex, connecting them with other global users wherever they are.

This global service network not only broadens users' investment horizons, but also provides them with more diversified investment options. Users can access cryptocurrency to seize asset investment opportunities from different countries and regions in the global market, and realize global asset allocation.



#### 4) Choose assets carefully

of high-risk ventures. For many investors, selecting trustworthy projects from the vast crypto market remains a persistent challenge. Vxex Exchange addresses this issue through its professional team and stringent evaluation system, conducting thorough research and assessment of every crypto project. It is strictly reviewed from multiple dimensions, such as the team background, technical strength, market prospects and white paper of the project.

Through this process, Vxex Exchange can screen out 80% of the highest-risk projects to provide users with high-quality, promising, safe and reliable offerings. This strict control of asset quality not only reduces users' investment risks, but also helps them make more informed investment decisions in a complex market environment.

The platform rigorously screens high-quality crypto projects, filtering out 80%

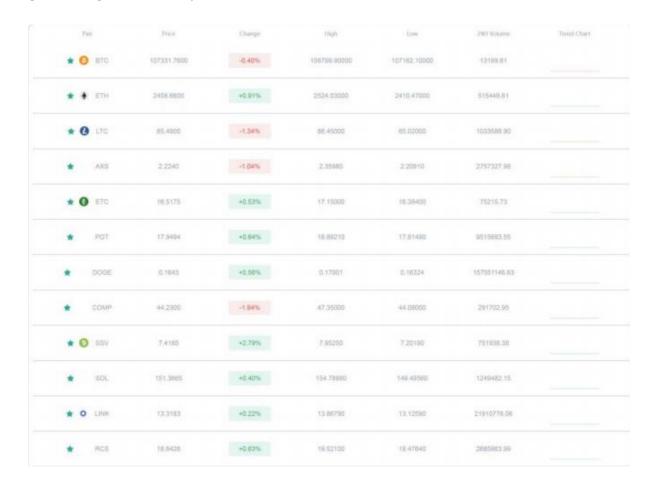
The market environment ensures safer and more stable investments for users. Vxex Exchange provides a secure, efficient, and user-friendly digital asset trading platform with financial-grade security measures, fast deposit and withdrawal services, a global business network, and rigorous screening of high-quality assets. Whether you're a novice investor or an experienced trader, Vxex Exchange meets your needs and helps you grow and preserve your digital asset value in the cryptocurrency market.



#### **Chapter 3: Vxex Exchange Business Module**

#### 3.1 Real-time market information

In today's fast-changing digital currency market, timely and accurate information is key to making informed decisions. Vxex Exchange understands this and is committed to providing users with comprehensive, real-time, and easy-to-understand market intelligence services to help them stay ahead in the global digital currency market.



#### 1) Global market dynamics

The Vxex exchange platform provides users with real-time updates on the global cryptocurrency market, covering major digital currencies such as Bitcoin and Ethereum, as well as various emerging crypto assets.



Users can view key data such as price movements, trading volume and market depth of these digital currencies. This information includes not only real-time price fluctuations, but also trading activity and market supply and demand.

Different trading pairs. With these data, users can quickly grasp the market dynamics, adjust their investment strategies in time, and seize opportunities

2) In-depth analysis and report

and avoid risks in the rapidly changing market.

Beyond basic market data, Vxex Exchange provides users with professional market analysis reports and in-depth research. These reports are authored by industry experts, covering macroeconomic trends, sector developments, technical analysis, and more.

For instance, macroeconomic trend analysis helps users understand how global economic conditions impact the digital currency market. Industry updates focus on the latest developments in blockchain technology, policy shifts, and trending market events. Technical analysis provides investors with trading signals and strategic recommendations through charts and indicators. These comprehensive resources offer professional investors robust decision-making support, enabling them to make more precise investment decisions in complex market environments.

3) Multilingual support



Given the diversity of its global user base, Vxex Exchange provides multilingual information services across multiple market languages. The platform supports various languages including English, Chinese, Japanese, Korean, Portuguese, and French, ensuring seamless access to information for users worldwide. Vxex Exchange keeps users informed about the latest developments in the global digital currency market, regardless of their location or language. This multilingual support not only enhances user experience but also demonstrates Vxex Exchange's international vision and service capabilities as a leading global digital currency trading platform.

By providing real-time global market dynamics, in-depth analysis and reports, and multilingual support, the Vxex exchange platform not only helps users quickly understand market trends, but also provides comprehensive decision support to ensure users can make more informed and accurate decisions in the global digital currency market.

#### 3.2 Coin Transactions

Coin-to-currency trading serves as a vital channel for investors to optimize asset allocation and enhance value. The Vxex exchange platform delivers a streamlined, user-friendly environment with cutting-edge technology, enabling efficient and cost-effective transactions.

#### 1) Rich trading pairs



The Vxex exchange platform supports trading pairs for both mainstream and emerging digital currencies, offering users an extensive range of investment options. Whether it's well-known mainstream cryptocurrencies like Bitcoin (BTC) and Ethereum (ETH), or promising emerging digital currencies, users can find corresponding trading pairs on the Vxex exchange for transactions.

The diversified trading pairs cater to various investor needs, whether seeking stable long-term investments or active traders focused on short-term trades, all can find suitable strategies. Vxex Exchange offers a wide range of trading pairs, not only broadening users' investment horizons but also creating more opportunities.

#### 2) Efficient matching system

In digital currency trading, transaction efficiency is paramount, especially during periods of significant market volatility. The Vxex exchange platform employs an advanced matching engine to ensure rapid order execution. This highly efficient matching system dramatically enhances trading speed, enabling users to swiftly execute trades amid market fluctuations and capitalize on fleeting investment opportunities.

Moreover, the Vxex exchange's trading system features low latency and can handle high-concurrency transactions. This ensures users won't experience delays or system lag even during peak trading hours.



Whether for large transactions or high-frequency trading, Vxex Exchange delivers a stable and seamless trading experience, ensuring users' orders are executed promptly and accurately.

#### 3) Discount transaction fee

For investors, transaction fees significantly impact both transaction costs and returns. By optimizing fee structures, Vxex Exchange delivers more competitive trading solutions. With industry-leading low fees, the platform not only reduces user transaction costs but also enhances investment returns. Through discounted transaction fees, Vxex attracts more users to participate in trading, boosting platform activity and market depth. This win-win strategy benefits both users and the platform's long-term growth, positioning Vxex as a globally competitive player in the digital currency trading market.

Vxex Exchange delivers an ideal cryptocurrency trading platform with diverse currency pairs, efficient matching systems, and competitive fees. Whether you're a novice or seasoned trader, you'll discover tailored opportunities to grow and preserve your assets.

Operational risk is an inherent risk in business operations. The Vxex exchange considers operational risk management as a vital component of its risk control system. Operational risk arises from imperfect or flawed internal processes, personnel, and external events.



#### 3.3 Contractual Transactions

Contract trading is a vital tool for investors to achieve high returns and manage risks. The Vxex exchange platform provides a secure, efficient, and highly attractive trading environment with diversified contract products, robust risk control mechanisms, and deep liquidity support.

1) There are various types of contracts

The Vxex exchange platform offers a variety of contract trading products to meet the needs of users with different risk preferences, including perpetual contracts, delivery contracts, and secondary contracts, each with its own unique advantages.

- Perpetual Contracts: Perpetual contracts are financial instruments without an expiration date, with prices closely tied to the underlying asset's value. These contracts are ideal for long-term investors seeking risk hedging, as they eliminate concerns about contract expiration during trading. The flexibility of perpetual contracts allows traders to adjust positions freely, adapting to short-term and long-term market fluctuations while capturing sustained trends.
- Deliverable contracts: These contracts have a fixed expiration date, and users must settle immediately. This type of contract is suitable for

For investors with clear expectations of short-term market fluctuations, the system allows users to lock in gains or hedge risks within specific time periods.



The expiration mechanism of delivery contracts also makes the market more transparent, allowing users to plan their trading strategies more clearly.

• Second Contract: The second contract is an innovative trading product that enables users to complete transactions in an extremely short time. This contract is suitable for high-frequency traders, capturing short-term gains from minor market fluctuations. The high liquidity and fast trading features of the second contract provide users with exceptional trading efficiency and flexibility. By offering a diverse range of contract products, the Vxex exchange not only caters to traders with varying risk appetites but also empowers them to amplify returns through leverage. Users can select contract types and leverage ratios that match their risk tolerance and trading strategies, enabling them to maximize gains amid market volatility.

#### 2) Risk control mechanism

Contract trading offers high returns but also carries significant risks. To help users manage these risks effectively, the Vxex exchange platform features a robust risk control mechanism.

• Automatic liquidation mechanism: When market volatility causes excessive risk in a user's position, the platform automatically activates the liquidation mechanism to gradually reduce the position, thereby avoiding margin call risks caused by excessive leverage. This mechanism is particularly



It is very important in market fluctuations and can effectively protect the security of users' assets.

- Forced liquidation mechanism: If a user's margin is insufficient, the platform will automatically execute a forced liquidation to prevent greater losses from leveraged trading. Forced liquidation serves as the last line of defense to protect users from extreme market fluctuations.
- Risk Alert System: Vxex Exchange provides real-time risk alerts, automatically notifying users of potential risks. Users can promptly adjust positions or implement risk management strategies based on these alerts, enabling them to better adapt to market fluctuations.

These risk control mechanisms not only safeguard users' assets but also boost their confidence and security in contract trading. Through these measures, Vxex Exchange enables users to effectively manage risks while pursuing high returns and achieving robust trading performance.

#### 3) Depth of liquidity

In contract trading, liquidity is the key factor to ensure smooth transactions. By introducing market mechanisms, Vxex exchange ensures sufficient liquidity in the contract trading market through a market maker mechanism. Market makers provide direct trading counterparts for the market.

By providing buy and sell quotes, ensure that users can trade at a reasonable price.



- Market Maker Mechanism: Vxex Exchange collaborates with multiple professional institutions as market makers. These entities ensure sufficient market depth and liquidity by providing continuous bid-ask quotes. Users can find suitable counterparties on the platform, enabling swift transactions regardless of market conditions.
- High Liquidity Advantage: High liquidity not only enhances transaction efficiency but also reduces transaction costs. Users can complete transactions within specified timeframes. Moreover, high liquidity minimizes slippage, ensuring that user orders are executed at expected prices. By introducing a market maker mechanism, the Vxex exchange provides deep liquidity support for the contract trading market, guaranteeing users can access reasonable prices at any time. This deep liquidity not only improves user experience but also strengthens market stability and reliability.

The Vxex exchange platform delivers a secure, efficient, and highly attractive trading environment for contracts by offering a wide range of contract products, robust risk control mechanisms, and deep liquidity support. Whether you're a high-return investor or a risk-conscious trader, you'll find the right contract trading products on the Vxex exchange platform.



#### 3.4 Wealth Management Services

In the digital currency sector, wealth management services are increasingly becoming a key avenue for investors to grow their assets. Recognizing investors' demand for stable returns and user-friendly operations, Vxex Exchange has launched a diverse range of digital currency investment products, designed to provide users with a secure, efficient, and rewarding financial ecosystem.

- 1) A diverse range of financial products. The Vxex exchange has meticulously designed a series of digital currency financial products to meet the needs of different users, including fixed-term investments, demand deposits, and collateralized loans. Each product offers unique features, providing users with flexible and diverse options.
- Fixed-term investment: This product is ideal for investors seeking to lock in capital for a set period to secure stable returns. Users can choose investment horizons ranging from short-term (e.g., 30 days) to long-term (e.g., 180 days or longer), aligning with their financial goals and market outlook. Regular investments typically deliver higher annualized returns, helping users achieve steady asset growth within the specified timeframe.
- Demand Deposit: Ideal for those seeking liquidity with flexible withdrawals, demand deposit accounts allow instant deposits and withdrawals while earning modest returns. Though offering slightly lower yields than fixed-term accounts,



they provide greater flexibility to adjust capital allocation according to market conditions.

• Collateralized Loans: This innovative financial product allows users to obtain loans or participate in collateralized mining by pledging their digital assets. It not only provides users with an additional funding source but also enables them to earn extra income through asset staking. For example, users can stake Ethereum (ETH) to secure stablecoin loans or engage in equity mining to earn rewards in new digital currencies.

Vxex Exchange offers a variety of financial products to cater to different users' risk preferences and capital needs, helping them diversify their investment assets and increase their value.

2) Balance between high return and low risk

In wealth management, returns and risks are inherently intertwined. The Vxex exchange platform safeguards wealth management security and profitability through rigorous risk assessments and project screening mechanisms. Its professional team conducts thorough due diligence on each investment product, evaluating multiple dimensions including project background, technical capabilities, market potential, and operational teams, ensuring only high-quality, reliable projects are approved.

• Risk assessment: The platform employs advanced risk assessment models to conduct quantitative analysis of each wealth management product. Through



By evaluating market volatility, credit risk, liquidity risk and other factors, the platform can set a reasonable risk level and expected return for customers.

- Project Screening: Vxex Exchange maintains a rigorous project screening mechanism. Only projects that pass multiple review rounds and meet the platform's security standards and return requirements will be included in the wealth management product pool. This mechanism effectively filters out high-risk projects, ensuring users enjoy higher returns while reducing investment risks.
- Risk diversification: The platform mitigates user risks by spreading exposure, preventing significant losses from single-project failures. Its diversified strategy strikes a balance between returns and risks, delivering a more stable financial experience.

Through rigorous risk assessment and project screening, Vxex Exchange ensures users enjoy higher returns while effectively reducing investment risks and achieving steady asset appreciation.

#### 3) Easy operation

In the digital age, user experience is paramount. The Vxex exchange platform is committed to providing users with a simple and convenient financial management process. Whether subscribing to or redeeming wealth management products, users can easily complete the operation through the platform's mobile or web interface.



- Mobile Experience: Vxex Exchange's app is designed for simplicity and intuitiveness, enabling users to subscribe to and redeem wealth products anytime, anywhere via their smartphones. From viewing product details and selecting investment terms to submitting subscription requests, the entire process takes just seconds. This convenience allows users to manage their assets at their convenience, ensuring they never miss out on investment opportunities.
- Web-based operations: The web version of Vxex Exchange delivers a
  seamless experience for computer-savvy users. Its feature-rich interface
  enables users to access detailed information such as yield curves and risk
  assessment reports on financial products, helping them make more informed
  investment decisions.
- Quick Redemption: Users can request redemption at any time when they need to withdraw funds. The platform's fast redemption mechanism ensures users receive funds quickly, whether for emergency situations or to seize new investment opportunities.

The Vxex exchange platform features a user-friendly interface that not only enhances the user experience but also lowers the barrier to wealth management. This enables more users to effortlessly engage in digital currency wealth management, achieving stable asset appreciation.



#### 3.5 New Coin Subscription

New coin subscriptions are a key way for investors to access early-stage investment opportunities. The Vxex exchange platform offers professional subscription services, enabling users to participate in emerging digital currency projects while supporting their growth and development.

#### 1) Select high-quality projects

Vxex Exchange Platform recognizes the critical importance of project quality and potential for investors, establishing a rigorous project review mechanism. The platform's evaluation team conducts comprehensive assessments of each cryptocurrency project, covering key dimensions such as team background, technical capabilities, and market prospects. Team background evaluation includes the founder's industry experience, past performance, and professional competencies of team members. Technical capability assessment focuses on project innovation, the rationality of technical architecture, and development progress. Market prospect evaluation analyzes market demand, competitive environment, and potential user demographics. Through these meticulous evaluations, Vxex ensures that selected projects not only demonstrate high investment value but also possess long-term growth potential. By participating in cryptocurrency subscriptions through Vxex Exchange Platform, users can seize early opportunities to invest in these premium projects and gain a competitive edge in the digital currency market.

### 2) Fair subscription mechanism



To ensure fair coin subscription, the Vxex exchange platform implements a transparent and equitable subscription mechanism. All users, regardless of capital size or investment experience, have equal opportunities to participate. The platform verifies participants 'identities through KYC (Know Your Customer) and AML (Anti-Money Laundering) compliance measures, while also reviewing the source of funds. These measures not only protect investors' interests but also maintain market fairness and stability, preventing malicious speculation and money laundering.

Vxex Exchange implements KYC and AML procedures to ensure all subscribers comply with legal requirements, thereby fostering a healthy and regulated investment ecosystem for new cryptocurrency projects.

### 3) Project incubation and support

Vxex Exchange not only provides new coin subscription services but also actively supports the growth of high-quality projects. Through its proprietary ecosystem fund, Vxex offers comprehensive incubation and support to selected projects, covering capital injection, technical guidance, market promotion, and strategic planning. With this ecosystem fund's backing, projects gain essential resources to accelerate development and market entry, enabling them to reach the market more efficiently.

Vxex Exchange's incubation model not only provides fertile ground for projects but also boosts investors' confidence and security. By participating in new coin



subscriptions, users are not just investing in a promising project—they're supporting a future-ready enterprise.

The Vxex exchange platform provides users with opportunities to participate in emerging cryptocurrency projects through rigorous project screening, fair subscription mechanisms, and comprehensive incubation support. This all-inclusive service model not only helps users secure early investment opportunities but also offers robust support for project growth. Through Vxex's new coin subscription service, users can discover and invest in promising emerging projects in the cryptocurrency market. The platform's compliance measures and incubation support further safeguard investors' interests and ensure project success.



# **Chapter 4: Vxex Exchange Platform's Technical Architecture**

### 4.1 Overall Architecture Design

The Vxex exchange platform features a layered architecture design, which effectively enhances the system's scalability, maintainability, and security.

The overall architecture can be divided into the following main layers:

- User Interface Layer: This is the part where users interact directly, including web pages and mobile apps. Users can conduct transactions, check market quotes, and manage assets through these interfaces. Vxex Exchange prioritizes user experience by providing a simple and intuitive interface that supports multiple languages to meet the needs of global users.
- Application service layer: This is the core business logic layer of the platform, responsible for processing user transaction requests, asset management, and market data display. It enables different functional modules to be implemented through a series of microservices, such as transaction matching and order processing.

Management, wallet services, and more.

• Data Management Layer: Data constitutes a core asset in trading platforms.

The Vxex exchange employs diverse database technologies to store various data types, including relational databases (e.g., MySQL) for structured data and NoSQL databases (e.g., MongoDB) for logs and transactional data.



- Blockchain Interaction Layer: Vxex Exchange supports major blockchain networks including Bitcoin and Ethereum. This layer enables transactions and cryptocurrency queries through RPC interfaces with blockchain nodes.
- Security Monitoring Layer: This layer ensures the system's security and stability. The Vxex exchange integrates comprehensive security mechanisms and real-time monitoring systems into its architecture. Security measures include firewalls, DDoS protection, and data encryption. The real-time monitoring system continuously monitors platform operations to promptly detect and address anomalies.

#### **4.2 Low-latency Network Architecture**

Network latency is a critical factor affecting trading efficiency in high-frequency trading environments. Even microsecond-level delays can lead to missed trading opportunities or increased transaction costs. To address this, the Vxex exchange platform employs an advanced low-latency network architecture, ensuring fast and accurate execution of trading orders to deliver an exceptional trading experience.

# 1) Multi-point deployment strategy

Vxex Exchange employs a multi-region deployment strategy, with server nodes located in global financial hubs including Singapore, Tokyo, London, and New York. This geographic distribution not only covers major markets worldwide but also significantly reduces network latency.



By deploying server nodes across multiple financial centers, Vxex Exchange ensures users can connect to the nearest server node via the shortest network path, enabling rapid transmission of trading instructions.

- Global Coverage: Multi-region deployment ensures low-latency access for users worldwide. For example, Asian users connect to Singapore servers, European users to London servers, North American users to UK servers, and US users to New York servers. This architecture significantly reduces network latency caused by geographical distance.
- Redundancy design: Multi-point deployment also has the following advantages. If a node fails or a network problem occurs, users can automatically switch to other nodes to ensure the continuity of transactions.

#### 2) Dedicated network connection

To avoid instability in public networks, Vxex exchanges use dedicated networks to connect server nodes. Dedicated networks offer the following advantages:

- High bandwidth: The dedicated network provides high bandwidth to handle high-concurrency transaction requests and ensure fast transmission of transaction instructions.
- Low latency: Dedicated lines reduce network hops and routing delays, ensuring transaction instructions reach their destination in the shortest time.



• High stability: The stability of the dedicated line is much higher than that of the public network, which can effectively avoid network congestion and packet loss, so as to enhance the reliability of the transaction system.



# 3) High-performance core trading engine

Vxex Exchange's core trading engine employs high-performance programming languages like C++ to deliver ultra-low latency transactions. C++ is a top choice for financial trading systems, thanks to its efficiency and direct hardware control. By optimizing code and algorithms, the engine processes trades at lightning speed, ensuring real-time accuracy and reliability.

• Enhanced trading algorithm: Vxex Exchange's trading engine employs an efficient matching algorithm that rapidly synchronizes buy and sell orders. This system not only processes transactions swiftly but also optimizes execution prices while minimizing slippage.



• Memory mapping technology: The system enables inter-process communication through memory mapping and other techniques, enhancing the response speed of the trading system. This technology allows the trading engine to directly access data in memory, reducing disk I/O operations and significantly improving system performance.

### 4) Hardware acceleration and optimization

To further enhance the performance of its trading system, Vxex Exchange has implemented advanced hardware acceleration technology:

- High-performance servers: The Vxex exchange is equipped with high-performance servers featuring the latest CPUs, GPUs, and high-speed storage devices. These hardware components deliver robust computing power and storage performance to ensure the efficient operation of the trading system.
- FPGA acceleration: In critical modules, Vxex Exchange utilizes
  Field-Programmable Gate Array (FPGA) technology. This hardware acceleration
  for specific computational tasks reduces latency and enhances transaction
  system performance.
- Network acceleration devices: The Vxex exchange utilizes high-performance network interface cards (NICs) and other acceleration devices such as intelligent network cards. These devices optimize network packet processing, reduce latency, and enhance overall system performance.



#### 5) Real-time monitoring and optimization

To ensure continuous optimization of its low-latency network architecture, Vxex Exchange has implemented a real-time monitoring system that tracks critical metrics including network latency, transaction processing speed, and system load. Leveraging this data, the exchange's technical team can promptly identify and resolve potential performance issues, thereby maintaining the efficient operation of its trading platform.

- Performance monitoring: The real-time monitoring system can monitor key indicators such as real-time network latency and transaction processing speed
   To ensure the system's performance is always optimal.
- Automatic optimization: The system automatically adjusts resource allocation, optimizes transaction paths, and reduces latency monitoring data based on real-time performance.
- Fault warning: Through machine learning algorithm, the system can predict potential failure points and give early warning to ensure stable system operation.

### 4.3 High Availability System Design

The system's high availability ensures both user experience and platform credibility. The Vxex exchange platform achieves this through advanced technical solutions and strategic design.

### 1) Multi-level redundant design



To minimize downtime and ensure platform stability, Vxex Exchange employs a multi-layer redundancy design. The core concept involves deploying backup systems across multiple critical components, enabling seamless failover to backup systems when any component fails, thereby maintaining uninterrupted operation.

- Critical component backup: Vxex Exchange's core components, including databases, transaction engines, and network devices, are backed up with at least two copies. These backups are distributed across multiple servers or data centers to prevent single points of failure.
- Automatic failover: The system monitors each component's status in real time through heartbeat detection. When a component fails, it automatically switches to a backup component within seconds, ensuring service continuity. This failover mechanism significantly reduces the need for manual intervention, thereby minimizing downtime and enhancing system availability.

#### 2) Database redundancy and backup

A database is a core component of a trading platform, storing critical data such as user transaction records and asset information. The Vxex exchange employs multiple database redundancy and backup strategies to ensure security and data availability.

• Master-Slave Replication: The Vxex exchange employs a master-slave replication architecture, where the primary database handles write operations



and the secondary database manages read operations. This design not only boosts system read performance but also ensures data redundancy.

If the primary database fails, the system automatically switches to the secondary database and continues to provide services.

• Off-site Backup: To prevent data center-level failures, Vxex Exchange regularly backs up data to a remote data center. These backups are transmitted and encrypted for secure storage, ensuring data integrity. When needed, the system can rapidly restore data and services from the remote location.

### 3) High availability of the transaction engine

The trading engine serves as the core component of the trading platform, handling users' transaction requests and order matching. Vxex Exchange ensures

Implement the transaction engine with multiple technical means.

- Load balancing: The transaction engine employs load balancing technology to evenly distribute transaction requests across multiple servers. This design not only enhances the system's processing capacity but also prevents risks of a single server being overloaded.
- Hot backup: Each transaction engine instance has a hot backup that synchronizes the primary instance's status in real time. Once the primary instance



If an instance fails, the hot backup instance can immediately take over to ensure transaction continuity.

#### 4) Perfect monitoring and early warning system

To promptly detect and resolve system anomalies, the Vxex exchange has implemented a comprehensive monitoring and alert system. This system continuously tracks the operational status of all components and immediately alerts operators when abnormalities occur.

- Real-time monitoring: The monitoring system collects and analyzes key real-time monitoring system indicators, such as CPU usage, memory usage, network latency, and transaction processing speed. Through these indicators, the operation and maintenance personnel can quickly understand the system running status.
- Smart Alert: The monitoring system features intelligent alert mechanisms.

  When detecting anomalies such as performance degradation or component failures, the system will immediately notify operators to contact maintenance personnel via SMS, email, or instant messaging.

Tools. This intelligent alert system ensures that operators can detect issues and take action first.

• Automatic protection mechanisms: In certain situations, the monitoring system can automatically trigger protection mechanisms, such as suspending transactions or automatically switching to a backup system. These protection



mechanisms can effectively prevent further escalation of failures and protect users' assets.

#### 5) Disaster recovery plan

Beyond routine monitoring and backup protocols, Vxex Exchange has developed a comprehensive disaster recovery plan. In extreme scenarios such as data loss, system failures, or natural disasters, the exchange can swiftly restore services and safeguard user data and assets.

- Remote Data Centers: The Vxex Exchange deploys data centers across
  multiple geographic regions, interconnected via high-speed networks. In the
  event of a disaster, the system can swiftly switch to alternative data centers to
  restore services.
- Data Recovery: Vxex Exchange conducts regular data recovery drills to ensure rapid restoration during disasters. Through data backup and off-site storage, the platform can recover user data and transaction records. Vxex Exchange's platform features a highly available system architecture built with multi-layer redundancy design, database backups, high-availability transaction engines, comprehensive monitoring and alert systems, disaster recovery plans, and continuous optimization upgrades. This architecture not only minimizes downtime but also ensures stable operation under various failures and challenges. These measures enable Vxex Exchange to provide users with a secure, reliable, and efficient trading environment, guaranteeing worry-free transactions under any circumstances.



#### 4.4 Real-time Risk Control System

Vxex Exchange has developed a highly advanced real-time risk control system. This system monitors multiple risk dimensions in real time, including position risk, liquidity risk, and technical risk, ensuring immediate implementation of effective measures to protect both users and platform interests. For instance, when a trading strategy's drawdown exceeds predefined thresholds, the system automatically suspends the strategy's execution to prevent excessive losses caused by market volatility. Additionally, if a user's total positions exceed the set risk limit, the system automatically executes position reduction operations to mitigate potential market risks. Furthermore, when detecting abnormal network latency, the system automatically switches to a conservative mode, reducing trading frequency and complexity to minimize risks associated with network issues.

Through these intelligent risk control measures, the risk control system of Vxex exchange can not only identify and respond to various risks in real time, but also automatically adjust risk control strategies according to market dynamics and user behavior, so that the platform can maintain stable operation in the complex and changing market environment and provide users with a safe and reliable trading environment.





# 4.5 Deep Application of Blockchain Technology

Vxex Exchange's technical architecture is deeply integrated with blockchain technology. By supporting multiple blockchain networks, the platform offers users a wide range of digital currency trading options. For mainstream cryptocurrencies like Bitcoin and Ethereum, Vxex interacts with blockchain nodes through RPC interfaces to enable functions such as digital currency transfers and inquiries. Additionally, Vxex leverages blockchain's smart contract technology to provide decentralized finance (DeFi) services. Smart contracts automatically execute predefined transaction rules, reducing human intervention and enhancing transaction transparency and security. In today's rapidly evolving digital currency landscape, blockchain applications have expanded from initial cryptocurrency trading to broader financial services and diverse use cases. Recognizing blockchain's immense potential, Vxex has



deeply integrated this technology into its architecture. This not only offers users diverse digital currency trading options but also continuously expands decentralized financial services through smart contracts, further enhancing the platform's functionality and service scope. The platform also delivers higher transaction efficiency, lower transaction costs, and improved transaction security for users.

### 4.6 Security and Privacy

In terms of security, Vxex Exchange employs financial-grade security measures. The platform's trading system features a cold-hot wallet separation, with most funds stored in offline cold wallets and only transferred to online hot wallets when necessary. This design significantly reduces the risk of fund theft.

Additionally, Vxex implements a multi-signature system where each transaction requires multiple authorized signatures to complete, further enhancing fund security. Furthermore, the platform stores and transmits user data through encryption technology to ensure both privacy and fund security.

### 1) Cold and hot wallet separation mechanism

The Vxex exchange employs a cold-hot wallet separation mechanism, a security standard widely recognized in the industry. Most user funds are securely stored in offline cold wallets completely isolated from the internet, effectively preventing potential hacking threats. Only when necessary—such as processing withdrawal requests—will a portion of funds be transferred to the online hot wallet for transactions. This separation significantly reduces the risk



of fund theft, as even if the hot wallet is compromised, the cold wallet's funds remain protected.

### 2) Multi-signature system

To further enhance fund security, the Vxex exchange has implemented a multi-signature mechanism. Under this system, each transaction requires multiple authorized signatures to be completed. This means that even if one signature is compromised or maliciously used, the transaction cannot be executed without the cooperation of the other signatures. The mechanism provides additional security for user funds, ensuring that only legally verified transactions are processed.

#### 3) Encryption

Vxex Exchange prioritizes user privacy protection by employing advanced encryption technology for data storage and transmission. All sensitive information—including personal details, transaction records, and wallet addresses—is encrypted during both storage and transfer. This ensures that even if data is intercepted during transmission, attackers cannot decipher its content, thereby safeguarding users' privacy and financial security.

### 4) Full coverage of security

Beyond these measures, Vxex Exchange has implemented a comprehensive security framework. The platform employs technologies including firewall DDoS protection and intrusion detection systems to prevent unauthorized



access and cyberattacks. Additionally, Vxex conducts regular security audits and vulnerability scans to promptly identify and address potential risks, ensuring the platform's robust security.

#### 5) User authentication

Vxex Exchange implements rigorous identity verification protocols to prevent fraud and illicit activities. Users must complete multi-factor authentication during registration and platform usage, including SMS verification codes, email authentication, and identity verification. The platform also enforces KYC (Know Your Customer) and AML (Anti-Money Laundering) compliance measures to verify user identities and prevent illegal fund inflows.

#### 6) Data backup and recovery

To address potential disaster scenarios, Vxex Exchange has implemented a robust data backup and recovery mechanism. The platform regularly backs up user data and stores the backups in secure off-site data centers. In the event of data loss or system failures, Vxex Exchange can swiftly restore data to ensure user data security.

# 4.7 Scalability of the System Architecture

As user numbers grow and transaction volumes increase, the scalability of the platform becomes crucial. Vxex Exchange's technical architecture employs a microservices framework, breaking down functional modules into independent services. This design enables the platform to flexibly scale resources across



modules to meet evolving business demands. For instance, when the trading matching module experiences increased load, the platform can enhance processing capacity by adding server resources or optimizing algorithms. This flexible scalability ensures stable and efficient handling of high-concurrency transactions.

#### 1) Advantages of microservice architecture

Vxex Exchange employs a microservices architecture, breaking down its functional modules into independent services. This approach delivers significant advantages, including enhanced scalability, flexibility, and stability.

- Independent Scaling: Each microservice operates as an independent process with its own database and codebase. This enables the platform to scale resources for specific modules independently when workload increases—such as during transaction module expansion—without requiring extensive system-wide adjustments. For instance, by adding server resources or optimizing algorithms, the platform can rapidly enhance the transaction module's processing capacity to better handle high-concurrency transactions.
- Flexible deployment: Microservices architecture enables platforms to deploy individual services flexibly based on actual requirements. Different services can be deployed across servers or even data centers according to load conditions. This flexible deployment approach not only improves system availability but also reduces the risk of single points of failure.



• Rapid Iteration: With each microservice being independent, development teams can swiftly iterate and update individual services without affecting others. This rapid iteration capability enables Vxex Exchange to respond to market changes, launch new features, and optimize existing services in real time.

### 2) Dynamic resource allocation

To enhance system scalability, the Vxex exchange has implemented a dynamic resource allocation mechanism. The platform automatically adjusts resource distribution to each microservice based on real-time workload. For instance, when market volatility causes sudden spikes in the trading matching module's load, the system detects this change and rapidly allocates additional computing resources and memory. This dynamic resource allocation mechanism not only improves resource utilization efficiency but also ensures the platform's resilience against unexpected scenarios.

#### 3) Horizontal and vertical expansion

Vxex Exchange's scalability design not only enables dynamic resource allocation but also supports both horizontal and vertical scaling.

 Horizontal scaling: When service load increases, the platform can scale the service's processing capacity by adding more server instances. For example, if the transaction matching module becomes overloaded,



The platform can launch additional transaction matching server instances and use load balancing technology to evenly distribute transaction request instances among them. This horizontal scaling method can effectively handle high-concurrency transactions and improve the overall processing capacity of the system.

 Vertical Scaling: Beyond horizontal scaling, Vxex Exchange enhances individual services' processing power by upgrading hardware, such as increasing CPU cores or memory capacity. This vertical scaling approach is ideal for scenarios requiring high performance from specific services and further system optimization.

#### 4) Continuous monitoring and optimization

To ensure the system's scalable design effectively meets real-world business needs, Vxex Exchange has established a comprehensive monitoring and optimization mechanism. The platform continuously monitors each microservice's performance metrics in real time, including CPU usage, memory usage, and response time.



# **Charpter 5** Transaction mechanism and supporting facilities

### 5.1 Example of a trading mechanism

### 1) Distributed transaction mechanism

Vxex Exchange enables the creation of smart contracts to facilitate peer-to-peer trading. It also supports automated matching of buy/sell orders, such as allowing users to exchange BTC/USDT and other cryptocurrencies on the platform. This makes it possible to build a blockchain-based digital asset trading system without third-party involvement.

#### 2) Legal tender trading mechanism

The trading system operates in fiat currency, with all transactions requiring approval from an acceptor. The acceptor submits buy/sell advertisements through the merchant center of the OTC market. Users can then select these ads to trade virtual currencies.

The user's payment process is to wait for the merchant to pay.

After the merchant receives the payment, they confirm the payment, enter the transaction password, and the system transfers the coins to the merchant to complete the transaction. The user's purchase process is:

Transfer the money according to the merchant's payment information. After the transfer is completed, click confirm payment. The merchant confirms the payment after receiving the money. Enter the transaction password, and the system transfers the coin to the user to complete the transaction.



#### 3) Acceptor mechanism

All transactions on the over-the-counter (OTC) market must be processed through an Acceptor. The Acceptor issues buy/sell requests, and users select corresponding orders to trade cryptocurrencies. The Acceptor profits from the bid-ask spread. Among platform users, only agents have Acceptor permissions to post advertising orders through the merchant system.

The system is as follows:

Place an ad order: Select the ad type (sell or buy) and define the order limit
 and currency quantity

Regarding pricing mechanisms, users can configure minimum and maximum transaction thresholds. The transaction amount must not fall below the minimum threshold, while the maximum amount cannot exceed the product of the currency quantity and price. The currency quantity refers to the total number of cryptocurrencies requested for purchase or listed for sale in the order. For sell orders, the system automatically enforces a quantity limit that cannot exceed the asset balance, with any excess preventing ad placement. Pricing rules are determined by a floating ratio based on platform-suggested rates: sell orders with lower prices rank higher, buy orders with higher prices rank higher, and identical prices are sorted by submission time. Both the requested price and listed price can be individually configured by the backend administrator.



• Ad Management: Merchants can manage submitted ads and in-transit ads. Ads not yet converted can be promoted or removed, with adjustments like restrictions, quantity, and pricing. In-transit ads cannot be removed or modified. You can process payments and confirm posts. If neither party confirms payment within 15 minutes, the order will be automatically canceled. If you click confirm payment but fail to complete it, or if payment is made but not confirmed, contact backend support. You can manually confirm payments or cancel orders through the backend.

#### 4) Coin trading mechanism

The trading system is a trading pair system, where buyers and sellers trade freely and the system automatically matches them. There are four ways to place orders:

- Buy-Price Limit Trading: The buyer can set a purchase price. If there is a sell order at the same price, the system will automatically match it. If there is no sell order at the same price or the number of sell orders is insufficient, the remaining buy orders will automatically enter the buy order list and wait for execution.
- Buy-Market price: The buyer cannot set a buy price. The system automatically matches sell orders from lowest to highest market price. If the number of sell orders is insufficient, the remaining buy orders will automatically enter the buy order queue and wait for system matching.



- Sell order-limit price: The seller can set the sell order price. If there is a buy order with the same price in the market, it will be automatically matched. If there is no buy order with the same price or the quantity of buy orders is insufficient, the remaining sell orders will be automatically placed in the sell order and wait for the system to match them.
- Sell-Market price: The seller cannot set a sell price. The system automatically matches buy orders in descending price order. If the buy order quantity is insufficient, the remaining sell orders will be automatically added to the sell order list and wait for system matching.

#### **5.2 Decentralized Transaction Upgrade**

Moving forward, Vxex Exchange will continue its evolution toward decentralization. Leveraging the inherent strengths of decentralized systems and openness, it will establish an exchange on a decentralized blockchain platform to eliminate intermediaries and enable users to conduct peer-to-peer transactions directly. The ultimate form of Vxex Exchange will be an open broker model. Compared to centralized exchanges (CEX), Vxex Exchange capitalizes on the unique advantages of blockchain technology, offering the following key benefits:

#### 1) Privacy

One of Vxex Exchange's key future advantages will be privacy and anonymity.

Unlike most centralized exchanges that require KYC verification, Vxex allows users to conduct transactions, transfer funds, and manage accounts using



public and private keys. Users simply need to create a username and password, then import an existing wallet or create a new one to start trading. Vxex also offers 24/7 online support, making it an ideal platform for privacy-conscious users who want to maintain anonymity.

#### 2) Anti-Review

In the future, since there is no centralized entity to monitor and control transactions on the Vxex exchange, this mechanism will ensure that it has stronger anti-censorship capabilities, that is, it can effectively prevent any malicious shutdown and censorship actions by power parties against the exchange.

### 3) Security

Due to design differences, security levels vary across Vxex exchanges. Going forward, these platforms will enhance fund protection for users by adopting non-custodial wallets, effectively preventing hackers from launching coordinated attacks on centralized custodial wallets to steal user assets.

Moreover, the decentralized clearing model adopted by the Vxex exchange significantly reduces the likelihood of hackers launching attacks through the clearing process.

Traders can also use escrow services to ensure full custody of their funds during transactions. In the worst-case scenario, even if the Vxex exchange



ceases operations, users can regain control of their assets once the escrow service is discontinued.

### 4) Multifunctionality and flexibility

In the future, on the Vxex exchange, users can theoretically trade any asset as long as they have buy/sell orders, without requiring exchange approval for listing or trading pair activation, nor paying any listing fees. This feature of free exchange and trading opens up vast potential for business expansion. For example, merchants may issue "mooncake coins" on the blockchain for promotional campaigns. If users cannot spend "mooncake coins" in the short term, they can automatically exchange them for other assets. The Vxex exchange supports mainstream cryptocurrencies like BTC, ETH, EOS, and more.

### 5) Less likely to be manipulated

Manipulative practices by centralized exchanges have drawn frequent criticism, including tactics like inflating trading volumes to falsify data, restricting token access and trading equivalents to influence user behavior, and even malicious price manipulation to manipulate markets. Moving forward, Vxex Exchange will effectively reduce the risk of market manipulation, as its order book cannot be forged by any individual or entity.

### **5.3 Support Features**

Vxex Exchange has developed core functionalities including wallets, asset registration, digital asset management, currency trading, blockchain browser,



and operational management systems, enabling efficient service implementation across diverse business ecosystems.

#### 1) Asset registration system

Asset registration is a fundamental feature of the Vxex exchange, typically handled by gateways or their agents. All registered assets must obtain a trusted owner, allowing only authorized parties to trade the same asset. Asset registration primarily includes:

- Currency Assets: These assets primarily serve as gateways for integrating with other digital currencies and asset platforms. For example, a gateway can register BTC as an asset code, allowing any BTC-owning account to trust the gateway and deposit BTC assets into its account. The gateway can register any number of asset symbols, as it inherently possesses currency assets.
- Physical assets: Primarily digital assets registered by enterprises or institutions and sold through gateways. These assets typically have a fixed quota, and once registered, the registrant is restricted from issuing additional asset licenses through operational means.

### 2) Vxex Wallet Support

To make wallet usage more accessible to the general public, Vxex Exchange Wallet employs a SPV (Special Purpose Vehicle) model, allowing web-based access. The wallet uses SSL protocol and supports Symantec CA certificates. It also supports both cold and hot wallets.



- Cold Wallet: A wallet designed for storing large sums of money. The key pair for both public and private wallets is generated offline. Users can create any preferred key pair. Once the key is selected, the public key starting with G will accept large funds, while the private key starting with S is self-managed and kept secure.
- Hot Wallet: Hot wallets are ideal for small-value, fast transactions. The private key is securely hosted. When users register a wallet account, the generated private key is encrypted locally on their device using the payment password via 3DES encryption. The encrypted data is then managed in the wallet's cloud through SSL protocol. This means the encrypted data transmitted and stored in the cloud via the network is the user's private key. Only the wallet user can access the original content of the private key. When users need to sign a transaction, the wallet retrieves its private key from a cloud server. After entering the payment password, the system decrypts the content stored locally. Once decryption is successful, the wallet's local program uses the private key to digitally sign the transaction details, which are then submitted to the global smart exchange network for processing. The Vxex exchange wallet supports two asset types: native assets and registered assets, similar to real-world RMB and various cards in a wallet. Native assets can be used without requiring trust, while registered assets through the gateway require trust in the corresponding assets for value exchange.

#### 3) Asset query system support



Vxex Exchange features a comprehensive asset inquiry system that enables users to easily check the quantity of assets developed for any application on the platform. The system supports linking to various blockchain nodes to view ledger status, allowing real-time monitoring of each block and transaction generation. By accessing an account, users can check the balance of various assets and review all transaction records.

#### 4) Revenue aggregator support

To meet users 'diverse trading needs, Vxex Exchange will establish a DeFi staking mechanism and build a yield aggregator system. This involves creating a Vxex Exchange trading yield aggregator to enable DeFi staking. The exchange will expand trading functionalities through this aggregator, including staking USDT, transferring funds to the exchange vault, and managing capital through strategic allocation to maximize returns while minimizing risks. Vxex Exchange has achieved efficient multi-asset interoperability within its yield aggregator system. On the path to value creation, we recognize the limitations of existing platforms due to differing philosophies. While communities may share common language, each holds unique perspectives and values. The Vxex Exchange team believes that community communication doesn't require complete value alignment. The protocol Vxex Exchange adheres to serves as a bridge across all blockchains, welcoming all decentralized philosophy advocates and guiding them toward ultimate freedom. Additionally, Vxex Exchange will prioritize information security to enhance asset freedom. We



believe true asset freedom stems from information privacy and security. Only when assets flow freely and remain secure can we achieve genuine freedom. Blockchain isn't about being unconventional; beyond enabling greater asset freedom, it strives to create more user-friendly experiences. Vxex Exchange will provide anonymous decentralized financial services for everyone, making modern finance no longer just a tool for the rich to make money, but a key for ordinary people to achieve financial freedom.

#### **5.4 Multiple Tools and Resources Support**

#### 1) High-performance support

The Vxex exchange employs a large-scale financial-grade architecture, integrating advanced memory-matching algorithms, asynchronous non-blocking read/write capabilities, a distributed real-time information transmission framework, and related cutting-edge technologies. It delivers high reliability, high performance, robust security, scalability, and ease of maintenance. The user-friendly trading environment enhances support for FIX protocol and API. Our system is designed to process 200,000 transactions per second.

### 2) Liquidity support

The Vxex exchange boasts extensive industry resources and partnerships with numerous international mining operations. Its active community, investment funds, and professional institutions ensure robust liquidity. With a dedicated quantitative trading team, Vxex leverages market depth from global leaders to



deliver fragmented liquidity solutions, support high-frequency quantitative trading, and offer a suite of APIs for rapid algorithmic trading. The platform also incorporates a market maker system to enhance execution efficiency.

#### 3) Powerful trading tools

As markets mature and trading demands grow more complex, traditional buy-sell transactions can no longer meet the needs of professional investors. Leveraging its extensive experience in securities investment and Al-powered deep learning technology, the Vxex exchange provides professional investors with advanced tools including automated regular investment plans, quantitative trading instruments, and strategies. This empowers retail investors to access professional tools effortlessly, lowering the barrier to entry for professional investing and making trading more accessible.





# **Chapter 6 Global Team and Community Building**

#### 6.1 Global Team

#### **6.1.1 Core Developer Team**

- John Smith (Chief Technology Officer, CTO): Former Senior Technical Architect at Coinbase with 15 years of blockchain infrastructure development experience. He led the scaling and upgrade of Coinbase's trading engine, specializing in distributed consensus algorithms and high-concurrency system design. His technical expertise underpinned Vxex Exchange's Lightning Network technology and its 5 million TPS (transactions per second) architecture.
- Lisa Wang (Smart Contract Lead): A Ph.D. in Computer Science from MIT, she previously worked on the Ethereum Foundation's core development team, contributed to the security protocol optimization for Ethereum 2.0 smart contracts, and oversaw the audit and vulnerability protection of smart contracts on the Vxex exchange platform.
- Michael Brown (Director of Security Architecture): Former U.S. Department
  of Defense cybersecurity expert with extensive experience in implementing the
  PDRR security model. He spearheaded the development of Vxex Exchange's
  Dynamic Defense and Layered Defense framework, applying military-grade
  security standards to design mechanisms such as cold/hot wallet isolation and
  multi-signature authentication.



#### 6.1.2 Core Members of the Operations Team (Headquarters, USA)

- David Chen (CEO): Former head of Binance's U.S. operations with 10 years of digital exchange experience, spearheaded the U.S. headquarters launch and global expansion of Vxex Exchange, driving user growth and market penetration in core offerings like crypto-crypto trading and smart contracts.
- Sarah Johnson (Director of Marketing and Community): Former Global
   Community Lead at Ripple, specializing in international community
   management. She spearheaded the development of Vxex Exchange's "IM
   Instant Messaging System" and social trading ecosystem, significantly boosting
   engagement and cohesion within user communities across North America and
   Asia.
- Robert Garcia (Head of Institutional Business): Former head of Morgan Stanley's Digital Assets Division, he facilitated capital infusion from traditional financial institutions into the Vxex exchange, expanding institutional derivatives trading and asset management services.

#### **6.1.3 PR Consultant / Strategic Partner**

Mike Novogratz: Founder of Galaxy Digital and former Goldman Sachs
partner, a prominent crypto advocate on Wall Street. He provides Vxex
Exchange with strategic guidance on compliance and resource integration
between traditional finance and crypto markets, helping the platform obtain
U.S. MSB license and expand its institutional client base.



- Tim Draper: A top-tier Silicon Valley venture capitalist and founder of Draper Associates, he was an early investor in companies like Tesla and Coinbase, renowned for his disruptive investment philosophy. As strategic advisor to the Vxex exchange, he provides guidance on platform ecosystem development, including mining pools and global community building.
- Kathryn Haun: Former board member of Coinbase, with expertise in U.S. digital asset regulation. She served as compliance advisor at Vxex Exchange, ensuring the platform's new coin launches and derivatives operations met MSB regulatory requirements.

#### **6.2 Community building**

Vxex Exchange, guided by the principles of accessibility and security, operates as a global digital asset trading platform rooted in community empowerment and user-centric values, progressively evolving into a fully self-governed community-driven ecosystem for digital asset integration.

In the first phase, Vxex Exchange will adopt a global distributed collaboration approach, uniting like-minded parties to build a world-class blockchain+ business value platform. In the second phase, Vxex Exchange will implement the 'enhance user value' philosophy, fostering shared governance and mutual success with partners.



#### **6.3 Compliance**

In today's global digital currency market, compliance is the cornerstone of platform stability. Vxex Exchange, a digital currency trading platform dedicated to global expansion, fully understands the importance of regulatory compliance. Having obtained regulatory recognition for its U.S. MSB (Money Services Business) license, the exchange is actively expanding its global footprint by applying for licenses from multiple jurisdictions including ASIC (Australian Securities and Investments Commission), SCB (Saudi Capital Markets Authority), CMA (Dubai Financial Services Authority), FCA (Financial Conduct Authority), BaFin (Federal Financial Supervisory Authority), and DFSA (Dubai Financial Services Authority). Through continuous efforts to strengthen global compliance, Vxex ensures lawful and stable operations across the world.

### 1) US MSB license

The MSB license, issued by the Financial Crimes Enforcement Network (FinCEN) under the U.S. Treasury Department, authorizes financial institutions to provide services including fund transfers, remittances, cryptocurrency trading, and currency exchange. Vxex Exchange's acquisition of this license signifies its federal-level compliance recognition for operations in the United States.

# 2) Global compliance layout

Beyond establishing compliance in the U.S. market, Vxex Exchange is actively pursuing financial regulatory licenses in other countries and regions to expand its global footprint. ASIC, Australia's financial regulator overseeing financial



services and corporate conduct, will grant Vxex a license to operate legally in Australia and the Asia-Pacific region, providing compliant digital currency trading services to local users. SCB, Saudi Arabia's financial regulator governing capital market activities, will enable Vxex to enter the Saudi market and serve Middle Eastern users through its license application. CMA, the Dubai Financial Services Authority responsible for regulating financial services in the Dubai International Financial Centre (DIFC), will allow Vxex to operate within the DIFC and further strengthen its presence in the Middle East.

The UK's Financial Conduct Authority (FCA) oversees the country's financial markets. Obtaining an FCA license will enable Vxex Exchange to operate in both the UK and EU markets, thereby strengthening its competitiveness in Europe.

BaFin, Germany's Federal Financial Supervisory Authority, oversees the country's financial markets. Obtaining BaFin's license will enable Vxex Exchange to operate in Germany and across the Eurozone, strengthening its European market presence. Meanwhile, the Dubai Financial Services Authority (DFSA) regulates financial services in the Dubai International Financial Centre (DIFC). Securing DFSA approval will allow Vxex Exchange to conduct business within the DIFC and provide compliant trading services to Middle Eastern users.

3) The significance of compliance construction

Vxex Exchange's commitment to global compliance serves as both a strategic business expansion and a demonstration of responsibility toward users and



investors. By obtaining financial regulatory licenses from multiple jurisdictions, the exchange operates legally worldwide, providing secure, reliable, and compliant digital currency trading services. This compliance framework enhances user trust and strengthens market competitiveness. In an era of increasingly stringent global regulations, platforms with robust compliance systems gain greater user favor and market recognition. Furthermore, compliance efforts facilitate partnerships with global financial institutions, enabling diversified business expansion. For instance, collaborations with traditional financial institutions in digital currency initiatives promote integration between digital currencies and conventional finance. Compliance also enables Vxex to adapt to evolving regulatory policies across countries, effectively mitigating operational risks. As regulatory frameworks continue to evolve, compliant platforms can swiftly adjust to policy changes while

Amid tightening global regulations, Vxex Exchange's compliance framework has laid a solid foundation for its steady growth in the global digital currency market.



# **Chapter 7 Disclaimer**

### 7.1 Risk Warning

- Market Risk: The cryptocurrency market is highly volatile and unpredictable. Prices may surge or plummet in a short period, exposing investors to the risk of losing their principal. Vxex Exchange advises users to fully understand market risks before trading and exercise caution in the following scenarios:
- Technical Risks: Although Vxex Exchange features an advanced technical architecture and robust security measures, cryptocurrency trading platforms remain vulnerable to technical issues such as system failures, cyberattacks, and vulnerabilities. These risks may cause transaction delays, failures, or data loss, and users should remain vigilant.
- Regulatory Risks: The digital currency sector remains in its early developmental phase, with varying and evolving regulatory frameworks across nations. While Vxex Exchange strictly complies with applicable laws and regulations, uncertainties in regulatory policies may restrict platform operations or necessitate business adjustments. Users should therefore monitor regulatory developments to assess their investment implications.
- Operational Risk: When using the Vxex exchange platform, users must safeguard their account information and login credentials to prevent financial losses from operational errors or account theft. Vxex shall not be liable for any consequences arising from users' improper operations.



#### 7.2 Platform Liability Limitation

- Transaction Execution: As a digital currency exchange platform, Vxex only provides transaction matching services and does not participate in users 'actual trading activities. The trading risks between users are borne by both parties.

  Neither party is responsible for users' trading decisions or outcomes.
- Information Accuracy: Vxex Exchange strives to provide accurate and timely market information and data, but does not guarantee absolute accuracy or completeness. Users should analyze and judge market information independently. Vxex Exchange shall not be liable for any losses incurred by users due to information errors.
- Force Majeure: Vxex Exchange shall not be liable for any operational disruptions or user losses caused by force majeure events (including but not limited to natural disasters, wars, policy changes, or network failures). The Exchange will take all necessary measures to minimize the impact of such events on users.

### 7.3 User Responsibilities and Obligations

• Legal Compliance: Users of the Vxex exchange platform must not engage in any illegal activities that violate local laws and regulations. Vxex reserves the right to suspend or terminate users' reporting to relevant law enforcement authorities. Users shall not be held liable for any legal violations.



- Account Security: Users are responsible for safeguarding their account information and login credentials. Vxex Exchange assumes no liability for account theft or fund loss due to user-related reasons.
- Trading decisions: Users should exercise caution in making trading decisions based on their investment experience, market information, and risk tolerance.

  The information and analysis provided by Vxex Exchange are for reference only.

  Users shall bear the risks of their own trading decisions.

#### 7.4 Intellectual Property Statement

- Platform Content: All content on the Vxex Exchange platform, including but not limited to text, graphics, data, software, trademarks, logos, etc., is protected by intellectual property laws. No entity or individual may reproduce, distribute, modify, or use for commercial purposes without written permission.
- User content: Any content posted by users on the platform, including but not limited to transaction information, comments, suggestions, etc., shall be ensured to be legal and authentic. Users shall bear any legal liability arising therefrom.

### 7.5 Law of Application and Dispute Resolution

• Applicable Law: The interpretation, application and any dispute relating to this White Paper shall be governed by [specific country/region] and the conflict of laws shall not apply.



• Dispute Resolution: In the event of any dispute between the user and Vxex Exchange, both parties shall first attempt to resolve it through friendly negotiations. If negotiations fail, either party may submit the dispute to [specific arbitration institution or court].

#### 7.6 Others

• Terms Update: Vxex reserves the right to modify and update these terms.

This white paper is subject to market changes and business operations.

Due to development needs, the revised terms will be published on the platform and will take effect from the date of publication. Continuing to use the platform services will be deemed as the user having accepted the revised terms.

• Final Interpretation: Vxex reserves the right to interpret this white paper. For any questions, please contact Vxex's customer service team.

